

Our Impact Report 2020-2026

SUSTAINABLE TECH 4 GOOD™

Join The Sustainable Digital Inclusion Revolution™

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Message from **our Founder**

Having worked in technology repair, recovery and reuse since 1991, I have seen first-hand the value technology retains long after an organisation no longer needs it.

At Sustainable Tech 4 Good™, we turn that value into opportunity. Through our partnerships with businesses, charities and community organisations, we combine secure, sustainable technology reuse with digital inclusion, helping reduce electronic waste while making technology more accessible to those who need it.

Our 2026 Impact Report reflects the collective efforts of our team, partners and supporters. I am proud of what we continue to achieve together, demonstrating that environmental responsibility and social good can go hand in hand.

As we look ahead, our purpose remains clear: to make surplus technology count and create lasting value for people and the planet.

Every device has another story to tell.

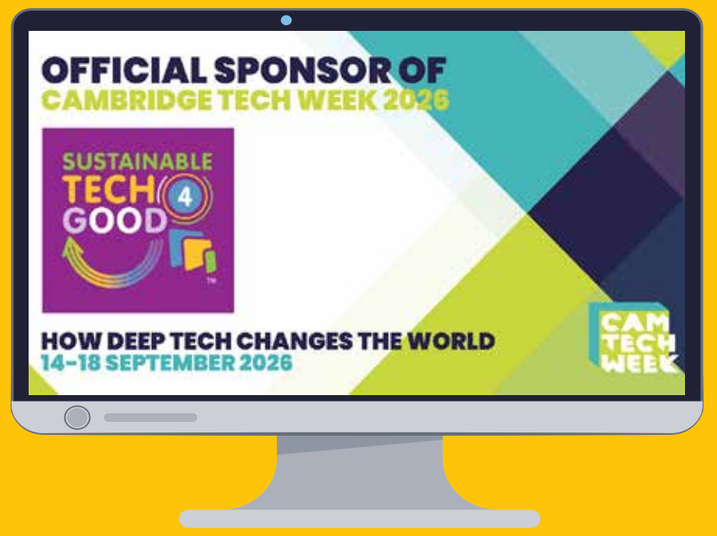
Susan Gowling
Founder, Sustainable Tech 4 Good™











Impact highlights

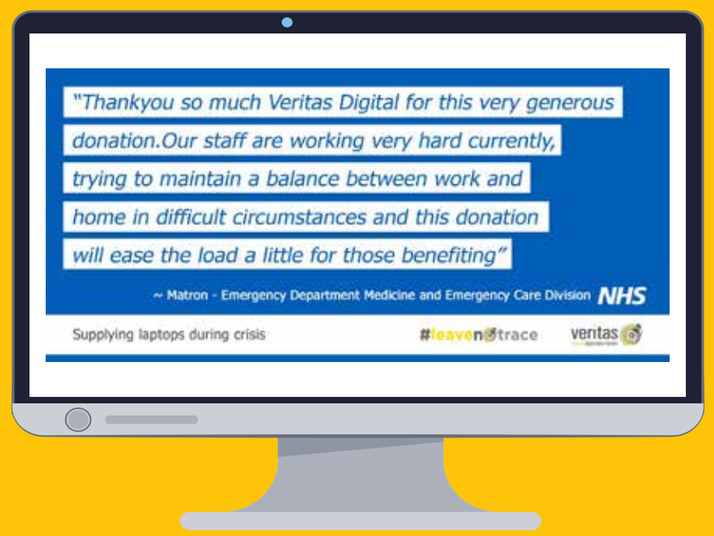




















SUSTAINABLE TECH 4 GOOD™

Join The Sustainable Digital Inclusion Revolution™

Who we are

We are a data-secure, sustainable, 0% waste, digitally inclusive, cost neutral solution for excess tech after IT refresh or relocation

We tackle digital inequality and negative environmental impacts, by repair and repurposing of surplus technology, whilst taking the headache and costs out of tech disposal.

We work with businesses and other organisations, taking their excess redundant tech after IT refresh, and either re-purposing and deploying it through charities and local authorities to people in need or we sell (high spec and server/networking that still holds value) to eco, socially-conscious consumers and businesses.

You benefit, the planets benefits, society benefits...
A win-win for all.



COLLECT
ERASE
DONATE





WHO WE ARE



Our solutions

ST4GTECH 4 INCLUSION™

Sustainable Tech 4 All™

1

Tech 4 Inclusion donates refurbished legacy tech to people in need through our network of charity partners and local authorities, spreading digital inclusion.

ST4GTECH 4 INCLUSION TechAID™

Sustainable Tech Partnerships™

2

Our **Tech AID** solution synergises businesses with charities and other delivery organisations, seeking to use existing links within organisations to enable digital expansion.

ST4GTECH 4 CHANGE™

Sustainable Tech 4 You™

3

Tech 4 Change offers you an environmentally -friendly, affordable alternative to buying new. Purchases also support donations of tech to enable digital inclusion through Tech 4 Inclusion.

ST4GTECH SERVICES™

Sustainable Tech Services™

4

We have a long pedigree of data-secure **Tech Services** for businesses spanning 30 years, and offer a comprehensive range of solutions for all your data and decommissioning needs.

WHAT WE DO

Our vision

To provide **data secure, sustainable, socially good** solutions for excess tech after IT refresh or relocation









Our mission

To tackle digital inequality and **negative environmental impacts**, by **repair and reuse of excess technology**, whilst taking the headache and costs out of tech disposal

HOW WE DO IT

How it works



We cover all tech, from legacy through to tech that still holds value, and from hand-held through to server equipment, with the ability to data erase on and off-site and decommission server set-ups, if required.

1
Devices securely collected

2
Devices audited & assessed

3
Devices have data securely erased

4
Devices repaired & refurbished

5
Devices donated via Tech 4 Inclusion, sold via Tech 4 Change or returned to you for donation to your chosen cause

6
You receive Digital inclusion & Sustainability Reports & Data Erasure Certificate





Free Collection
Free Audit
Free Repair & Refurbishment
Free Sustainability & Digital Inclusion Reports
Free Data Erasure Certification

After your tech audit, together we decide what proportion of tech will either be:

A) Donated to charities/NFPs via our Tech 4 Inclusion solution
B) Purchased from you and sold via our Tech 4 Change solution
C) Returned to you (post erasure/repair/refurb) for you to donate to your chosen charities
D) Recycled by our waste management provider

All scenarios = facilitating digital inclusion on a cost neutral basis

We donate the legacy tech collected from a town or city back into the area it was collected from, keeping its impact local #localimpact

We are a company who finances Tech 4 Inclusion via our circular economy Tech 4 Change and Tech Services solutions. No grant funding is required #circulareconomy

We communicate, collect, audit, data erase, repair, donate and sell all in-house. No third parties. #underoneroof #cutoutthemiddleman

We can partner with charities and organisations of all sizes and demographics in all UK counties and overseas #noconstraints

Socially responsible consumers, charities and businesses can also buy sustainable tech that still holds value via our Tech 4 Change solution #choicesforall

A charity who wants/receives donated tech will not have to answer lots of questions and fill out lots of paperwork - we keep it simple #noredtape

We purchase your tech that still holds value at point of upgrade (lease or outright purchase) - the funds can be donated to charities you support #transparency

You can donate legacy tech and we can buy tech that still holds value from your business at the same time #techrefreshcovered

We offer our Tech AID solution to organisations only once we've shown and earned trust from them #nohardsell

Businesses receive digital inclusion, and sustainability reports and data erasure certification on donation and purchase of tech #csrboxticked

HOW WE DO IT

Our journey so far

It all started here

2011

Sue Gowling starts Veritas Digital Services, a data services company offering sustainable secure data erasure & recovery



2011

Veritas Digital Services funds the building of two KHEN Cambodia schools.



Feb 2020

Veritas Digital Services fund and send IT equipment to KHEN Cambodia to use in their technology school.



Mar 2020

Covid-19 lockdown. VDS donate tech to MIND Mosaic, so they can continue to deliver their essential mental health services.

May 2020

Laptops4Learning initiative launched. Enabling more engagement with key organisations and services in need during the pandemic.



Sept 2020

BBC Points West coverage re Business2Schools partnership. Schools reopen, devices donated to schools & disadvantaged children.



Dec 2020

309 devices donated, 66,136 kg of CO2 emissions saved and 340 kg e-waste saved from landfill in 2020.



Jan 2021

Richmond Rugby/Blues Foundation Partnership Tech Drives = 176 devices donated and distributed to digitally excluded students.

BBC LOOK EAST

May 2021

On BBC Look East talking about our work helping the environment, children & learners. KHEN Cambodia offers online learning.



Aug 2021

Mayor of Milton Keynes presented our donated laptops to Fishermead School & Community Centre. We helped set up an internet café.



Sept 2021

We received some very welcome and appreciated public support from Miriam Margolyes.





Nov 2021

Veritas and Laptops4learning attend COP26

Dec 2021

2,287 devices donated, 489,418 kg of CO2 emissions saved and 5,075 kg e-waste saved from landfill in 2021.

Jan 2023

400 laptops donated to Cambridgeshire Refugee Resettlement Campaign (CRRC) to support Ukrainian refugees.



Mar 2022

700+ devices donated to organisations/charities supporting refugees since Jan 22 including UK Afghan Ladies Football Team.

Apr 2023

Laptops4Learning sponsors 'A Love Letter to Ukraine' talk at Cambridge Literary Festival.

Mar 2022

Laptops4Learning and KidsOut partner to bring sustainable, refurbished devices to disadvantaged children.

Jul 2023

Get Synergised Podcast. Founder Sue & Chris Dade (It Takes A City) talk about their partnership to ensure digital connection for homeless.

May 2022

Launch TechAidUK, a solution that brings together Business & Charities to facilitate digital inclusion.

Dec 2023

5,855 devices donated, 1,252,970 kg of CO2 emissions saved and 9,706 kg e-waste saved from landfill in 2023.

Oct 2022

Founder Sue Gowling features in 3 Sided-cube 'Igniting Change' talking about getting surplus technology to disadvantaged individuals.

Jan 2024

Sustainable Tech 4 Good is launched, replacing L4L, to make the organisation more strategic and all-encompassing.



Dec 2022

Laptops4Learning supports Level Trust, working with children to participate fully in their education. Press coverage in Luton Today.

Apr/Nov 2024

Become official Community Partner of Cambridge Literary Festival and Sponsors of Christian Lewis' & David Nicholl's talks.

Dec 2022

4344 devices donated, 929,616 kg of CO2 emissions saved and 7320 kg e-waste saved from landfill in 2022. Xmas Initiative launched.

Nov 2024

Christmas 'Up The Impact' Campaign launched. Attend Cambs B2B South event.



Jan 2025

Cambs Chamber of Commerce ‘Ask The Expert’ features ST4G Founder, talking about how business can be ‘Green & Digital’.



Feb 2025

36K raised at one of our Charity Partner’s KidsOut ‘Question of Sport’ event in Milton Keynes hosted by Kevin Keegan.



Mar 2025

Founder Sue starts her mission to raise 5K in 2025 for various charities in memory of her Mum, starting with the Cambridge Half.



May 2025

Join forces with Connecting Cambridgeshire and launch partnership to bring greater digital inclusion to Cambridgeshire.



Aug 2025

ST4G Information Stand at The Grand Arcade in Cambridge. Spreading our message of how surplus tech aids digital inclusion.



Nov 2025

Bronze sponsor of Jimmy’s Cambridge Gala Dinner. Raising awareness and funds for the charity’s vital work.



Dec 2025

Partner with Cambridge University Press to deliver devices as part of our Christmas Digital Inclusion Campaign across Cambridgeshire.



Mar 2026

New branded ST4G clothing for staff to promote our business when out and about collecting and donating across the UK!



Feb 2026

Launch phone collection campaign with Cambridge Online. Support Sophie Raworth’s Running on Air talk at Cambridge Literary Festival.



Jul 2026

Supporting Queensbury Academy’s learning community. Giving more students access to learning beyond the classroom.



Aug 2026

Helped set up the new Digital Hub at Fenstanton Community Hall with ST4G tech.



Sept 2026

Founder Sue takes part in the Every Life Matters ‘Stride Against Suicide in Cumbria. The runners raised £13,770 for the charity.



Oct 2026

Donated tablets to the Cambridge Film Festival Youth Lab, helping to support young people with a passion for film and creativity.



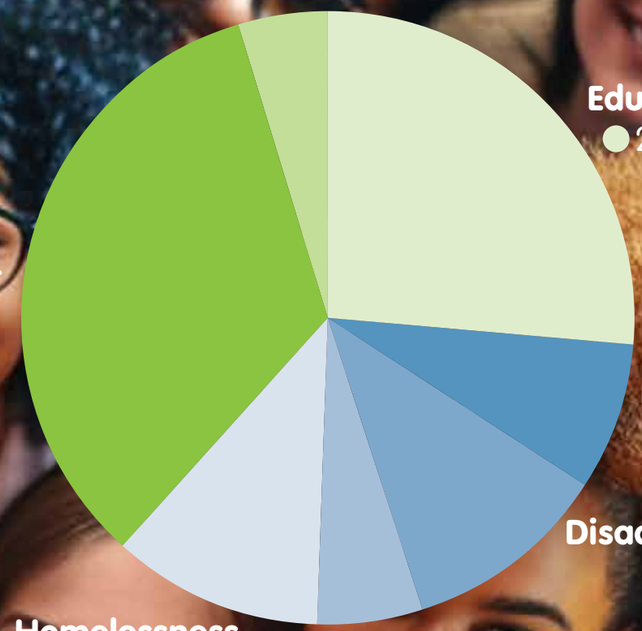
Nov 2026

8,123 devices donated, 1,738,322 kg of CO2 emissions saved and 12,992 kg e-waste saved from landfill to-date.

Our Community Impact

8123

people helped to get access to laptops and other devices



171

CHARITY & NFP PARTNERS TO-DATE (to end of October 2026)

We work with a large number of different charities and delivery organisations, covering a wide demographic of need from **disadvantaged children**, through to **adult learning** and the **isolated elderly**, the **homeless** and **refugees**.

Our Environmental Impact

We adopt a **circular economy 0% waste** business model that promotes **reuse**, extending product life. Reuse saves needless CO2 emissions, e-waste and the extraction of scarce, precious raw materials.

12,972
kgs of electronic waste has been saved from landfill

11.37M
litres of water saved

9.74M
kgs of earth's resources saved

1,738,322
kgs of CO2 emissions saved

- At least 80% of the devices we receive are able to be repaired and reused
- Devices that are end of life are used for spares and, as a last resort, the material components are recycled, ensuring that no devices end up in landfill **#LeaveNoTrace**
- We give businesses a **Sustainability Report** which shows them the environmental impacts saved through the reuse of their tech. This helps them reach their sustainability, CSR and ESG goals and provides them with information they can share to show they are dealing with their excess tech responsibly

Case studies



It Takes A City

It Takes A City is a partnership providing a framework and mechanism to enable public, private and third sector bodies, and individuals, to work together in new ways to end rough sleeping. They provide a range of services that support people experiencing homelessness in Cambridge, particularly those who find themselves sleeping rough, with the focus on accessing the help needed to begin their journey away from the streets.

Why was the tech needed?

Those we support, who have predominantly been rough sleeping before accessing our services, particularly our Crossways Winter Provision, have often endured multiple disadvantage for many years. The devices will enable those receiving our support to stay in touch with other services and agencies vital to their housing journey. In addition the devices can enable them to maintain contact with other members of their support network, including family and friends from whom they may have become estranged, and rekindle vital relationships.

What devices were donated?

1 LAPTOP

96 PHONES

What has been the impact?

"We have been supported with a laptop and phones to enable the Haven to run efficiently, supporting homeless women overnight. The items have been invaluable in keeping the service running and keeping our staff connected with the women we support. For example, our 'Haven phone' is used as a point of contact for people using the service, ensuring that we have a contact number for when we're open. Additionally, the laptop provided has been used by staff and service users enabling women to access essential documentation and do any necessary research."

KidsOut

KidsOut is a charity dedicated to supporting some of the UK's most disadvantaged and vulnerable children with positive and happy experiences. Each year they help bring smiles to the faces of children, by way of day trips, fun experiences, and toys and books to those who might otherwise have none. In collaboration with Women's Aid Federation refuge and 100+ independent refuges, KidsOut supports approximately 20,000 children a year who, with their mothers, have fled domestic violence to seek safety in refuges and safe houses.

Why was the tech needed?

Hand-held devices are vital to families, so they can keep-in-touch with friends and family when in refuge (vital to their wellbeing, to help with the children's education, during the time (can be a up to a year+) they are unable to attend school. Mums need to have access to benefits, health and employment services, so that they can start to build their new lives together.

What devices were donated?

518 LAPTOPS

13 PHONES

What has been the impact?

""For two teenagers currently in refuge and struggling to attend school, having access to a device has made a real difference. It gave them the chance to focus, catch up on missed schoolwork, and reconnect with their education in a way that felt manageable and supportive. In a time of instability, this opportunity helped restore a sense of routine and hope."
"We had two young girls, just 8 and 5, who arrived at the refuge with their mum. They were trying to do their school homework using only her mobile phone. It was a stark reminder of how even the simplest tasks become a challenge without access to basic resources.".

CRRC

Cambridge Refugee Resettlement Campaign (CRRC) is a registered charity supporting the resettlement of refugees in the Cambridge area. Collaborating with various organisations to welcome and support refugees and asylum-seekers, fostering positive public opinion and enabling local volunteering. They provide a wide range of practical support, working closely with Cambridge City and Cambridgeshire County Councils and other local stakeholders.

Why was the tech needed?

In 2022 there was a sudden need for devices with an influx of refugees from Ukraine in the Cambridge area due to the Russian invasion. Devices were essential for education, communication and access to services.

What devices were donated?

582 LAPTOPS

87 TABLETS

What has been the impact?

We were able to scale up the response, working with businesses 500+ devices were delivered to support refugee families arriving in Cambridgeshire. Huge benefits for integration, language learning and job-seeking

"ST4G have been super supportive to us at Cambridge Refugee Resettlement Campaign - among many other charity partners they're helping".

Cambridge Online

Cambridge Online are a registered charity, who help people access devices (in partnership with ST4G) and the internet in Cambridgeshire, Huntingdon and Peterborough. They do this by providing safe learning spaces, access to data, access to devices, 1 to 1 support and classroom training. They work with local authorities, grant providers, and other charities to improve digital inclusion.

Why was the tech needed?

A 2017 Centre for Cities report described Cambridge as the UK's most unequal city, with some of the country's highest living costs. Being digitally excluded doesn't just mean missing out on the internet - it means missing out on life. Cambridge Online receive around 20–30 applications per week, mainly for laptops and smartphones, showing the level of demand across Cambridgeshire and Peterborough.

What devices were donated?

214 LAPTOPS

94 TABLETS

65 PHONES

What has been the impact?

"We're incredibly grateful to partner with Sustainable Tech 4 Good to tackle digital exclusion. Their continued support, supplying refurbished devices, helps us put technology into the hands of those who need it most, whilst also giving tech a second life and reducing e-waste. We're proud to be making a difference together."
"This client left a home through domestic violence and has taken refuge in the UK with nothing last year. She now has her children here and the device helps her to build her own support network, access online services including mental health services, primary care NHS services, wellbeing and Mind services."

OUR IMPACT



"We have really enjoyed working with Sustainable Tech 4 Good. We have found the whole donation process to be straightforward, and the team are always friendly, helpful, and responsive. It's great to know that our devices can be given a second life by securely wiping the data, and that this makes a real difference to charities and the people they support."

Emily Corbes
Clinical Project Coordinator
Cambridge Cognition









"We highly recommend Sustainable Tech 4 Good for IT asset disposal and recycling services. Their team have always been professional and dependable, securely wiping our devices and helping extend the life of equipment by refurbishing and donating it to charitable organisations whenever possible."

Adam Robinson
Intel Threat & Security Testing Coordinator
Covea Insurance









""The two members of your team that have been out today have been fantastic, they were really polite and very efficient with getting everything loaded up into the vans, our storerooms haven't looked this clear in a very long time, so you've made my team very happy!""

Diana Chalmers
Desktop Analyst Team Leader
3Cs Shared

Corporate Partners

Their tech is changing lives. 100+ Partners and counting...

Some of the 160+

Charities & NFPs we have helped

ABBEY PEOPLE
Ablaze
Amplius
AP CYMRU
ATLEU ANTI TRAFFICKING AND LABOUR EXPLOITATION UNIT
Bath & North East Somerset Council Improving People's Lives
BARNARDO'S
Barnes Junior School
BATH CITY FARM
beam
BritishRedCross
Bromley & Croydon women's aid
c3impact
CARE 4 CALAIS
Cambridge Acorn Project
CAMBRIDGESHIRE & PETERBOROUGH COMBINED AUTHORITY
CAMBRIDGE CITY COUNCIL
Cambridgeshire County Council
CCVS
CAM CYCLE
CAMBRIDGE CYRENIANS HOMES • CHOICES • FUTURES
cda Cambridgeshire Deaf Association
Centre 33 Supporting Young People
CleanSlate home to Quids in!
CONVERSATION OVER BORDERS
CAMBRIDGE
Cambridge
CAMBRIDGE SUSTAINABLE FOOD
Contento Social Homes supported accommodation
Cambridge women's aid Supporting women & children since 1977
CONCRETE ROSE
Changing Futures Cambridgeshire & Peterborough
Change Grow Live
Cogwheel Counselling
DOORSTEP LIBRARY Words take you places
each East Anglia's Children's Hospices
embrace Child Victims Of Crime
family gateway Reg. Charity: 1144453
GREATER CAMBRIDGE PARTNERSHIP
GROUNDWORK
HEADWAY LUTON
HOPE in ACTION Enabling churches to house the homeless
NHS Hertfordshire Partnership University NHS Foundation Trust
HM Prison & Probation Service
A CAMBRIDGE HOMELESSNESS PARTNERSHIP IT TAKES A CITY
Jimmy's CAMBRIDGE
KidsOut THE FUN & HAPPINESS CHARITY
level trust
PLAY INCLUDED
RAINBOW MIGRATION
Release Mates
REPAIR CAFE WALES
SAFE SOULMATES
Studio Flourish
Simon Community Scotland
Standing Tall
STEP BY STEP Young People. Hard Times. Bright Futures
Swansea foodbank Banc Bwyd Abertawe
10 STEEL BONES FOR CIVILIAN AMPUTEES
the pepper foundation
Thrive Foundation
















"Having the means to use a tablet or PC is absolutely essential in this day and age, for children it helps them to be included and reduces barriers to learning and for adults helps them to complete application forms, check benefit journals, search for help and support or just keep connected with social media. The difference is extremely positive and essential."

Nite Light CIC

"The family could not afford a new phone and theirs had broken. This was their only device they could use to access benefits, contact family, etc. So, it was an incredible support to receive it as they are so hard to come by."

Refugee Council

"The laptop and tablet have made a huge difference to the families. The children now have access to their own devices, allowing them to complete homework and school-related tasks without the stress of relying on their parents phones. This has given them greater independence, confidence, and the ability to take more ownership of their learning"

The Red Hen Project

"Having the device has made a huge difference in my life. It has given me the opportunity to develop my career and gain qualifications. It has also made things easier for my daughter's school work and development"

Hope Into Action

"I would like to personally thank you for donating an iPad (6th Generation) to Arthur Rank Hospice Charity. This will be used within our Chaplaincy and Inpatient Units and will make a big difference to our patients and their families."

Arthur Rank Hospice Charity

"Once again Denise, Sue and the team at Sustainable Tech 4 Good have responded promptly when I requested help with devices for our residents. One particular resident was feeling the exclusion that being without a device creates and they were most grateful when I was able to present them with a phone. Please help Sustainable Tech 4 Good support organisations such as ours as we tackle homelessness in our city."

It Takes A City

"Laptop Recipient 2 has been using his new device to learn more about IT, where his skillset lies, and to explore his options for formal learning too. He also uses his laptop from Sustainable Tech 4 Good to stay connected with his friends that he made gaming. He hopes in the near future to find an apprenticeship that could help him enter the IT sector."

Cambridge Online



"We received a laptop, tablet and smartphone. These will be used for teaching sessions with clients to enable them to learn or re-learn how to use technology as well as learn how to plan journeys, book tickets online and keep track of their benefits. We will use in both our Luton and Houghton Regis centres. The smartphone may also be used by our community team."

Headway Luton

"Contento Social Homes is proud to be a beneficiary of Sustainable Tech 4 Good. We have received five tablets to support survivors of domestic abuse from minority ethnic communities in bridging the digital divide. Classes have resumed, and the survivors have expressed their gratitude. Despite the challenges they have faced, they now have the opportunity to reintegrate into the community and develop valuable IT skills."

Contento Social Homes

"Without any statutory support, we are reliant upon donations & grants. Due to the impact in delayed NHS assessments, the demand for our services are increasing daily and therefore we are looking to strengthen our team, processes and infrastructure to meet the demand of Neurodivergent families in Wales. This amazing support will make a difference and enable us to move into 2025 with a more robust IT infrastructure to support our team in the work they do."

Ap Cymru

"I have given out most of the wonderful laptops and they are most certainly having a positive impact already. Young people being able to access functional skills online courses, applications for jobs whilst they live in sheltered accommodation and helping them expand their digital inclusion whilst navigating personally difficult and traumatic events. Thank you already for everything, it really is creating such a positive impact."

Cambridgeshire County Council

"The tablets will be a real asset to our new online referral process, enabling the packers to access the required information to process the Christmas bags."

North Wales Superkids

"A huge thank you to Sustainable Tech 4 Good for their generous donation of laptops to support our learning community. These laptops will make a real difference, giving more of our students access to learning beyond the classroom. We're incredibly grateful for their kindness and support."

Queensbury Academy

"The devices you provided have given clients internet access, with some clients having previously had their benefits sanctioned because they were unable to log onto their Universal Credit Portal. The phones have helped clients keep in contact with their support workers and family, and provided security to people in domestic abuse relationships. They have been the only lifeline that someone has had to get help when in need."

Swansea Foodbank

"Lucy was able to proceed with and complete IAG Level 2, she also continued to upskill through additional courses and has now found a support worker role."

CleanSlate

"Referee was very happy with their new phone and it allows them to communicate with organisations, importantly, mental health organisations. He could previously not answer phone calls from others and this caused him a lot of stress and anxiety. He now has better communication with others and can get the mental health support he needs."

British Red Cross

Looking ahead

We won't be resting on our Tech 4 Good laurels in 2027 and beyond, as we strive to increase digital inclusion and reduce the negative impacts of tech on the environment.





- Corporates – Decrease tech going to landfill and increase Digital Inclusion awareness
- Donations – increase number and national cover
- Charities – increase the number involved in Tech Aid to increase donations back into the charity, to prevent reliance on government grants
- T4C (Tech 4 Change) – growth and scale, increase donations through purchases and available stock, helping individuals to become sustainable and digitally inclusive using their own tech
- ST4G full solution - when our aims are reached, to be there for corporates and individuals to be sustainable through reuse and purchase to address digital inclusion

Join
The Sustainable Digital Inclusion Revolution™

Do you have tech to donate or sell?
Do you want your business to be more sustainable?
Do you need to use our range of tech services?
Or, you'd like more information?

Please contact one of our team on **+44 (0)1438 741718**
email **hello@sustainabletech4good.co.uk**
or go to our website **sustainabletech4good.co.uk**



veritas digital data matters

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nqa ISO 9001 QUALITY MANAGEMENT
nqa ISO 14001 ENVIRONMENTAL MANAGEMENT

SCAN ME

Join The Sustainable Digital Inclusion Revolution™

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